

**LIMITED WARRANTY COVERAGE**  
**READ CAREFULLY, THE WARRANTY APPLIES ONLY TO ORIGINAL OWNER**

**10 YEARS STRUCTURAL**

**BATH SHELL:** Universal Tubs warrants its bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of ten (10) years from the purchase date.

**10 YEARS SURFACE**

The acrylic surface is warranted against blistering, cracking and chipping resulting from a defect in the acrylic surface material for a period of ten (10) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

**1 YEAR PUMP • 1 YEAR BLOWER • 1 YEAR PARTS  
PLUMBING AND EQUIPMENT**

Universal Tubs warrants factory installed plumbing parts and fittings, and electrical components to be free from defect in materials and workmanship for a period of one (1) years from the purchase date, a period of one (1) years from the purchase date for the pump, and a period of one (1) years from the purchase date for the blower.

**EXTENT OF WARRANTY/RESPONSIBILITY OF PURCHASER**

This warranty applies only to original purchaser of the Universal Tubs. Warranty Card must be signed and sent to Universal Tubs within ten (10) days of purchase to activate warranty. Original purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. The warranty applies to Universal Tubs manufactured after October 1, 2010.

**WARRANTY PERFORMANCE**

In the event of any defect in workmanship or materials covered under the terms of the "Bath Shell" warranty, Universal Tubs will repair the defect and will be responsible for the labor cost incurred by its agent in doing so. Travel, trip or mileage costs incurred by the authorized agents are not covered under this warranty. Universal Tubs, at its sole discretion, may elect to replace the defective bath. All costs involved in replacing the unit are not covered under this warranty.

In the event of any malfunction or defect covered under the terms of the "Plumbing and Equipment" warranty, Universal Tubs will repair or replace the defective item for a period of one (1) years from the purchase date for parts, a period of one (1) years from the purchase date for the pump, a period of one (1) years from the purchase date for the blower. **Labor cost to repair an Universal Tubs is covered for a period of ninety (90) days and must be performed by an authorized agent of Universal Tubs.** The purchaser is responsible to provide adequate access to the equipment and plumbing. **Any labor costs attributed to removing decking or any other obstacle to gain easy access to the equipment or plumbing are not covered. Travel, trip or mileage costs incurred by the authorized agent for in-home service are not covered under this warranty.**

Written notice of any malfunction or defect must be given within ten (10) days of the time it is discovered, to Universal Tubs, 5701 NW 35th Avenue, Miami, Florida 33142. Universal Tubs reserves the

right to inspect the malfunction or defect on location.

**RESPONSIBILITIES OF OTHERS**

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Universal Tubs is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

**Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.**

**LIMITATIONS AND EXCLUSIONS**

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if the Universal Tubs is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of Universal Tubs. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other than Universal Tubs.

Universal Tubs will not be liable for loss of use of the Universal Whirlpool Bath, inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

**DISCLAIMER**

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning Universal Tubs or its products. In no event shall Universal Tubs be held responsible for any such warranties or representations.

**OTHER RIGHTS**

This warranty gives you specific legal rights, and you may have other rights which may vary from state to state.

**TECHNICAL SERVICE**

Contact the retail seller or the local authorized warranty service center. If you do not know who your local representatives are, contact Universal Tubs Service Department at the address listed below, or call 877-360-4454 .

**Universal Tubs • SpaWorld Corp.**  
**5701 NW 35th Avenue, Miami, Florida 33142**